

Case Study – Microsoft Small Business Server.

Company profile

Gardiner Miller Arnold LLP, a Toronto based law practice, specializes in condominium law and civil litigation. Quick and reliable information access is critical in their success. High Speed Internet access, secure Remote Access, a solid backup plan from home and a highly reliable network were vital needs for Gardiner Miller Arnold to establish a secure and productive practice.

Business situation

Having used D-Tech since 2000, the pace was set for refreshing infrastructure in 3-5 years as the demands of the law firm and software increased. Having gone through 2 migrations of an initial workgroup setup to a small business server, GMA's expectations of D-Tech are to handle any and all IT matters with expertise and expediency. All lawyers rely heavily on IT and need to rely on D-Tech for the attention to detail to keep the practice safe.

Solution

D-Tech is GMA's outsourced IT department and has been setup to directly support all staff and remote offices. As technology advances, D-Tech has consistently implemented solutions to benefit the business and lawyers. Microsoft Small Business Server has been the foundation for many years and continues to provide all the items required. Remote work space and VPN allow staff to securely work from home, Fiber internet was brought in for speed and reliability, Sonicwall and AVG provide the security for the network. The small business server solution has been cost effective and the right product while easily managed with the expertise of D-Tech.

Results

GMA's complex needs of software, access and reliability have all been met; D-Tech's time to manage the entire network is done with minimal effort and in a very cost effective manner. Budgeting is done easily in 4-5 year terms for both computers and servers. GMA has leveraged D-Tech's buying power to get the best of everything they need and providing GMA peace of mind.

Products Used

Windows Server 2003/2008 | Sonicwall Firewall | Blackberry Servers (BESx) | Symantec Backup Exec | AVG | Microsoft Exchange Server | Symantec AntiSpam | Dell Poweredge Servers | Secure Online Backup |

Services Provided

Fully managed IT services | Technical Support | Server and network administration | Domain Name Management | Project Management | IT Management | Asset Management | Server monitoring | 24x7 Emergency Support | Network wiring | Hardware and software purchasing

Contact

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